



Availability of Electronic Medical Records in CCHC Patient Portal

Patients who are registered with the CCHC Patient Portal are able to access their clinical records electronically. With limited exceptions, Test Results and Patient Visit Summary Documents are released by participating providers and hospitals within 0 to 7 days from completion¹. All test results are released to the ordering/copied providers before they are released to the CCHC Patient Portal.

Participating Hospitals ²	CCD- Patient Medical History from Hospital Stays ⁴	Laboratory	Radiology	Cardiology	Gastroenterology	Transcription
Community Hospital of the Monterey Peninsula	Available exclusions apply ⁵	Available exclusions apply ³	Available	Available	Available	Available exclusions apply ³
Natividad	Available exclusions apply ⁵	Available exclusions apply ³	Available	Not Available	Not Available	Not Available
Salinas Valley Memorial Hospital	Available exclusions apply ⁵	Available exclusions apply ³	Available	Available exclusions apply ³	Not Available	Available exclusions apply ³

Participating Providers/Organizations ²	CCD- Patient Medical History from Office Visits ⁴
Central Coast Head & Neck	Available
Central Coast Nephrology	Available
Dr. Garcia (aka Family Medical Clinic)	Available
Montage Medical Group	Available
Monterey Bay Urgent Care	Available
Monterey County Health Department Clinics	Available
Montrey Spine and Joint	Available
Romie Lane Pediatrics	Available
Salinas Pediatrics Medical Group	Available
Salinas Valley Medical Clinic	Available
Salinas Valley Medical Clinic Prime Care	Available
Salinas Valley Pediatric Associates	Available
Soledad Medical Clinic	Available
Steven Denmark, MD Office	Available
SVMC - Central Coast Cardiology	Available
Taylor Farms Family Health and Wellness Center	Available
Valle Verde Medical Group	Available

1 Hospitals have different policies for autoreleasing Laboratory, Transcription, Cardiology, Gastroenterology, and Radiology results to the Patient Portal. CHOMP releases Radiology results after 3 days of delay; Lab, GI, Cardio results are released after 1 day of delay, CCD documents are released immediately; Natividad releases Laboratory and Radiology records immediately; SVMH has 7-day delay for Mammography results, other results are released after 36 hours to 3 days. CCD documents are released immediately by hospitals and providers.

2 Only providers that are releasing patient clinical records to CCHC Portal are listed in this table.

3 Certain sensitive test results are not released to the CCHC Patient Portal. For assistance, please call CCHC Help Desk at 831-644-7494 or email cchc-help@centralcoasthealthconnect.org

4 CCD (Consolidated Clinical Document) - patient medical records from the office visits and hospital stays include the following information: patient problem list, allergies, diagnosis, reason for visit, medication list, vital signs, immunizations, certain procedures, insurance information, caregiver information, hospital discharge instructions, plan of care instructions.

5 Natividad is releasing Patient Discharge Summaries for Inpatient and Emergency Department stays only. CHOMP and SVMH are releasing Patient Discharge Summaries for Inpatient, Emergency Department, Observation, and Outpatient One-Day Surgery visits.